



# Browser Settings

## Recommended Browsers and Settings

Our websites are optimized for the following browsers:

- Microsoft Internet Explorer - Most recent version
- Google Chrome
- Mozilla Firefox

If you use the following browsers or technology, our site may not be optimized for them:

- Apple Safari
- Opera

## JavaScript Enabled

Our site uses JavaScript to help our users successfully use other site features. We recommend you enable JavaScript in your browser.

## Cookies Accepted

Our site uses “cookies,” which are small text files saved in your computer when you access certain Web pages. Cookies identify you to the Web site that gave you the cookie. Some Web sites, including ours, may also store cookies on your computer. Cookies collect technical data, like your Internet protocol (IP) address, operating system and session ID. They also can save certain information entered by you.

## Monitor Settings

Our websites are best viewed at a resolution of 1024 x 768 pixels and higher.

## Adobe Reader

You will need Adobe Reader to download forms or documents from our website.

## Error Messages

If you encounter errors while browsing our site, please contact us to describe the issue, send us a screen shot of the error or try again later.

## Browser Security

We use a secure server and security protocol to safeguard the information you provide during the quoting, purchase and payment processes. Our secure server implements the Secure Sockets Layer (SSL) protocol to interact with you when you provide personal information during these processes. This state of the art technology encrypts your information so a third party cannot read the information while in transit.

We handle your information securely. We limit personnel access to our servers and expect our personnel to adhere to high standards of ethics and integrity in performing their jobs and conducting the business and affairs of the company. Information stored by servers is housed securely and there is no access to this information via the internet from outside entities.

## TLS security settings enabled

The TLS setting helps protect personal credit card information as it is processed through your browser.

**Browsers that do not have the TLS settings enabled will not be able to access our website.**

**For instructions on correctly enabling TLS for your browser, refer to the instructions below:**

### Internet Explorer

1. Open up your Internet Browser
2. Select the 'Tools' option from the top menu bar
3. Then select 'Internet Options' from the drop down menu
4. Click on the 'Advanced' tab in the 'Internet Options' window
5. Scroll down to the security section and select all the check boxes that include 'TLS' settings (for example: Check all boxes next to the settings that say 'Use TLS 1.0, 1.1, 1.2')

### Firefox

1. Open Firefox
2. Type about:config in the URL address bar, then hit Enter
3. Confirm or click to proceed past warning
4. Search for security.tls.version.min and double click once found
5. Change value to 1 and click OK to save changes

### Google Chrome

1. Open Google Chrome
2. Click the menu button (icon with 3 horizontal lines) or type Alt F and select 'Settings'
3. Scroll down and select 'Show advanced settings'
4. Scroll down to the Network section and click on 'Change proxy settings'
5. Select the 'Advanced' tab
6. Scroll down to Security section and check all boxes next to the settings that say 'Use TLS 1.0, 1.1, 1.2'



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1 ASI Way - St. Petersburg, FL 33702